Reference Table

CoR Driver Issue Resolution Flowchart

This **CoR Driver Issue Resolution Chart** is set out to provide a standardized, national guideline that assists relevant personnel (e.g. weighbridge operators, staff and appointed site management), responsible for carrying out, supervising and managing *CoR Driver Declarations Inspections.*

Flowchart boxes
Driver Arrives to Inspection Point
CoR Driver Entry Declaration Initiated
Was a non-compliant item identified?
NO
YES
Breach Classification
MINOR
MAJOR
Inform the driver & record relevant details and comments on the CoR Driver Entry Declaration.
Inform the driver & record relevant details and comments on the CoR Driver Entry Declaration.
Relevant evidence is gathered and included in the CoR Driver Entry Declaration.
Major Issue to be escalated **immediately** to the **Site Manager.**
Site Manager to confirm severity of the Major Issue
MINOR
SEVERE
CRITICAL
Contract Carrier/ Transport Provider to be notified immediately and are to advise of corrective action.
Can the major issue be rectified on site?
YES
NO
If the issue relates to the driver's fitness for duty, a drug & alcohol test is to be initiated.
Driver to cease all transport related tasks and the contractor/ transport provider to advise of the most appropriate and safest course of action to rectify.
Driver proceeds to loading/ unloading location and monitored for changes OR Exits Site
Where rectification is not noted on the CoR Vehicle Entry Check, a Supplier NCR is to be raised and issued.
Issued rectified & verified for completion. **Rectification to be noted on CoR Driver Entry Declaration.**